



AUTO INSURANCE REPORT

2026 NATIONAL CONFERENCE • THE RITZ-CARLTON LAGUNA NIGUEL, DANA POINT, CA • APRIL 12-14

Attendee Questionnaire

We cannot thank you enough for your participation this week. On a scale of 1-5, with five being the highest, please rank the sessions on their overall value to you.

SUNDAY, April 12, 2026

1) Welcome Reception _____

MONDAY, April 13, 2026

2) Chairmen’s Opening Remarks, **Pat and Brian Sullivan** _____

3) How Waymo is Improving Road Safety Today, **Nail** _____

4) Managing Injury Losses By Fighting Runaway Medical Costs, **Hibbert** _____

5) New Tools to Keep Customers from Wandering Away, **Firestone and Pinegar** _____

6) What Happens When Vehicle Computers Become Obsolete? **Bonanti** _____

7) Luncheon _____

8) Claims Trends and Accidents Trends Don’t Always Align, **Ebrahimi** _____

9) Wisdom in Data Requires Caution, Boldness, Patience and Guardrails, **Madison** _____

10) How to Avoid “Garbage Out” When Building AI Tools, Rea, **Staudt** _____

11) Cracking the Code on Connecting Cars to Insurance, **Lockwood and Uchiyama** _____

12) Networking Reception _____

TUESDAY, April 14, 2026

13) The Next Phase of Driving Insights, **Bowden, Hallgren, Mosley, Thompson** _____

14) With Digital Claims Tools Reaching Maturity, What Do Consumers Think? **Garrett** _____

15) Hanging On The Telephone: Getting The Most From The Phone Channel, **Moss** _____

16) Twenty Trends, **Pat & Brian Sullivan** _____

17) How would you rate the Breakfasts and Breaks? _____

18) Overall, how would you rate the conference? _____

19) Overall, how would you rate The Ritz-Carlton? _____

20) If your schedule permits, will you attend again? (circle one) yes no

Please use the next page for any additional comments -- Thank You!

Please Leave This Form at Your Seat, or Return To the Conference Registration Desk, or email dana@riskinformation.com

