



May 4-6, 2025 • The Breakers, Palm Beach, Florida

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Leveling the Litigation Playing Field

Tanner Sheehan, Vice President and General Manager, U.S. Claims, LexisNexis Risk Solutions

With superior customer service and endless advertising, plaintiff attorneys are now a permanent part of auto claims. A new contributory database of insurer litigation experience could balance the playing field.

Building Cars with Better Vision

Matt Weed, Senior Director, Luminar Technology

Advanced driver assistance systems succeed with cameras and radar, but complexity and cost have held back use of powerful LIDAR technology. Now that Volvo's new EX90 has cracked the code, we'll learn about the impact new LIDAR systems should have on the power and accuracy of vehicle technology.

Understanding Risks and Opportunities in the Future Vehicle Fleet

Matt Moore, Chief Insurance Operations Officer, Highway Loss Data Institute

Brad Mayes, Associate Director, S&P Global Mobility

It is essential for insurers to understand what automobiles are on the roads today, who is driving them, and what changing vehicle characteristics mean for the future of road safety and claims severity.

Creating Driver Score Transparency

Gary Hallgren, President, Arity

Consumers have questions about how driving data is used. Arity's solution: a program to give consumers more direct transparency into their telematics driving scores.

A Missing Link Now Found: Non-Traditional Financial Data

John Wilson, Vice President, Equifax, and Roosevelt Mosley, Managing Principal, Pinnacle Actuarial

Consumer payment history not traditionally found in credit scores, such as utility and cellphone bills, plays an increasingly important role in auto insurance pricing, especially the nonstandard segment.

Embracing Supplements as Part of Effective Auto Repair

Kyle Krumlauf, Director of Analytics, and Erin Dorshorst, Head of Portfolio Marketing, CCC Intelligent Solutions

Supplements to repair estimates have long bedeviled insurers, but increasing vehicle complexity makes them the rule, not the exception. Better managing supplements has become essential to success.

From the Front Lines: Enabling Effective Innovation

Laura Doddington, Head of Personal Lines Consulting, Willis Towers Watson

An inside look at how various insurers work to bring innovative ideas into their workflow, with the goal of identifying those strategies that lead to success and those that are destined to fail.

The Wildly Successful Evolution of Independent Agencies

Steve Germundson, Partner, Optis Partners

The independent agency channel has morphed into a powerhouse of personal lines distribution through new structures, investors, consolidations and more.

Building a Sales Plan in an Increasingly Fragmented Marketing Environment

Jaimie Pickles, CEO, First Interpreter

An increasingly complex, changing and confusing marketing ecosystem has resulted in mediocre results for many carriers as they return to advertising. How can insurers adjust and win?

Avoiding the Costly, and Sometimes Dangerous, Shocks of EV Repair

Matt Ebert, CEO, Crash Champions

Fixing electric vehicles requires auto repair shops to invest in new training, new investments, and special considerations to avoid explosions or electrocution. Savvy insurers will understand the challenges.

Real World Insurance Applications of Artificial Intelligence

Eugene Lee, Senior Vice President and General Manager of InsuranceSuite, Guidewire

Sitting at the nexus of claim and policy administration, Guidewire has seen more practical applications of artificial intelligence than anyone we know. What works and why?

The Breakers Resort, Palm Beach, Florida

One of America's great and most historic hotels, The Breakers will host our 2025 meeting.

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